

Safety Information Message

Reference: SIM2409

Issued: 06 November 2024

Review Date: 06 November 2025

TURAS e-learning module: Role of the Incident Reporting and Investigation Centre (IRIC)

Summary

This Safety Information Message highlights the new TURAS IRIC e-learning module to health and social care professionals working within health boards and local authorities in Scotland.

Action

1. Direct this notice to all appropriate managers, staff and users.
2. All health board and local authority staff working with medical devices, IVDs, estates, facilities, social care equipment and PPE should undertake this e-learning module [here](#)

Background Information

This e-learning module introduces health and social care professionals to Scotland's national Incident Reporting and Investigation Centre (IRIC). It informs staff working within health boards and local authorities of their responsibilities and the importance of reporting adverse incidents to IRIC when they involve medical devices, estates, facilities, social care equipment and PPE.

Additional IRIC learning resources and tools can be accessed [here](#)

Suggested onward distribution (may not include all affected departments)

All sectors: safety & risk management, frontline and operational managers.

Health boards: all clinical, scientific, AHP and technical specialties; all primary care professionals; governance and support departments (medical physics, estates & facilities, clinical governance, IPC, moving & handling, procurement).

Local authorities: homecare, residential care, care home services, equipment services, AHPs, moving & handling.

Other: contracted independent and third sector health and social care providers: all AHPs and care professionals.

Information about IRIC

Incident Reporting & Investigation Centre (IRIC), Facilities Division, NHSScotland Assure
NHS National Services Scotland, Tel: 0131 275 7575, email: nss.irc@nhs.scot

Accessibility: Please contact us using the above details if you are blind or have a sight impairment and would like to request this alert in a more suitable format.

IRIC remit: general information about adverse incidents, safety alerts and IRIC's role can be found in [CEL 43 \(2009\)](#), *Safety of Health, Social Care, Estates and Facilities Equipment: NHS Board and Local Authority Responsibilities*, issued 30 October 2009.

To find safety alerts:
scan the QR code or [click
this link to visit our website](#)



To report an incident:
scan the QR code or [click
this link to visit our website](#)



NHS National Services Scotland is the common name for the Common Services Agency for the Scottish Health Service <https://www.nss.nhs.scot/>